



CUSTOMER EXPERIENCE GUIDE

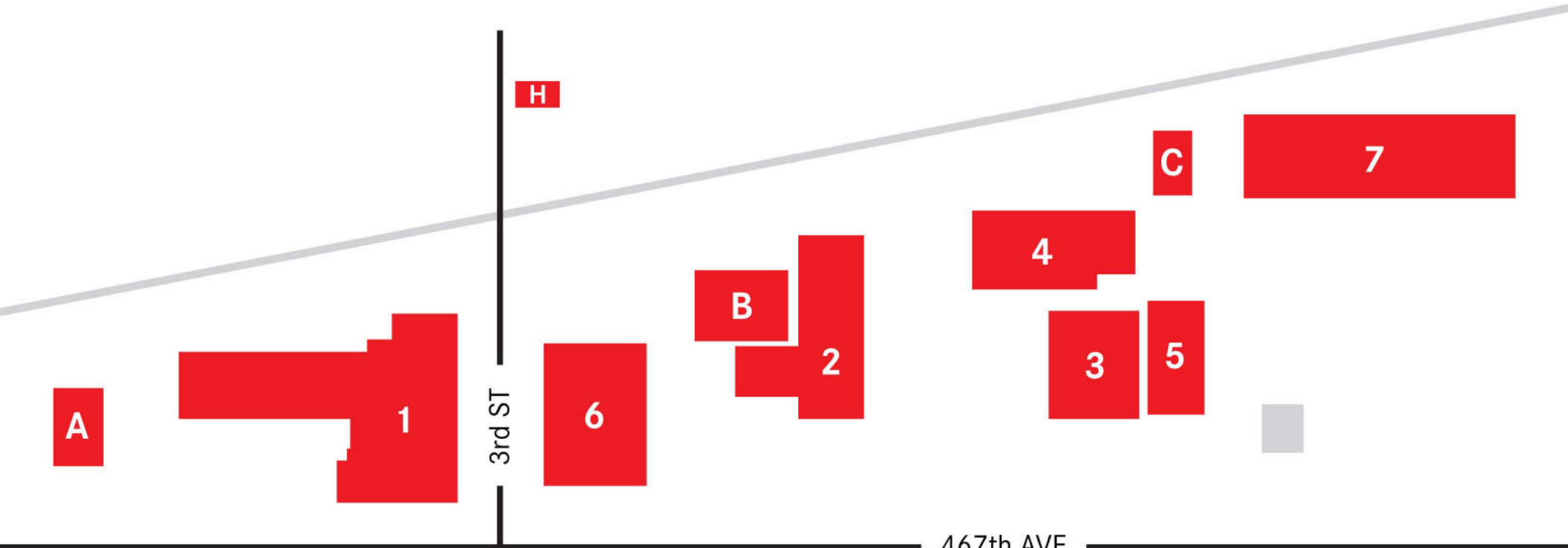
SOUTH DAKOTA CAMPUS



ROSENBAUER SOUTH DAKOTA CAMPUS



100 3RD ST, LYONS, SD 57041



- 1 Offices:** Parts, Purchasing, Contracting, Warranty/Service, Sales and Engineering
Production: Body Electric, QC, Metal Fab, Test Pit
- 2 Production:** Finish, Detail, Mod Squad and Warehouse B
- 3 Production:** Pump Install and Bumpers, Drivers
- 4 Production:** Paint
- 5 Production:** Body Electric/Finish (Big Rescues and Tillers)
- 6 Production:** Cab Electric and Clean-Up
Offices: Office Coordinator, Human Resources, Director of Operations, Production Manager, Finance, IT, PreSales
- A Warehouse:** Material Storage
- B Warehouse:** Materials & Parts
- C Warehouse:** Storage & Overflow
- H Warehouse:** Storage & Overflow

AIRPORT

Distance from Plant - Minutes

Sioux Falls Regional Airport

23

2801 N Jaycee Ln, Sioux Falls, SD 57104

RENTAL CAR

Enterprise Rent-A-Car - Sioux Falls Regional Airport

23

2801 N Jaycee Ln, Sioux Falls, SD 57104

enterprise.com

How to sign up:

If you do not have an Emerald Club account, please use the link below:

www.nationalcar.com/enroll/XZ19M32

If you have an Emerald Club account already, make sure the below number is part of your profile

Add to your profile: **XZ19M32**

How to make a reservation:

elink.enterprise.com/en/20/02/rosenbauer-america.html

National - Vehicle rental to and from airports

Enterprise - Off airport vehicle rental

All points earned under your profile are yours to utilize towards free rentals.

LOGGING

Quality Inn & Suites Airport North

19

5410 Granite Lane, Sioux Falls, SD 57107

choicehotels.com

Fairfield Inn & Suites Marriott

20

4035 Bobhalla Drive, Sioux Falls, SD 57107

marriott.com

Best Western Plus Ramkota Hotel

20

3200 West Maple, Sioux Falls, SD 57107

bestwestern.com

Holiday Inn & Suites Sioux Falls - Airport

22

2040 W. Russell Street, Sioux Falls, SD 57104

ihg.com

Sheraton Sioux Falls & Convention Center

23

1211 N W Ave, Sioux Falls, SD 57104

marriott.com

ClubHouse Hotel & Suites	24
2320 S. Louise Avenue, Sioux Falls, SD 57106 siouxfalls.clubhouseinn.com	
Staybridge Suites	24
2505 South Carolyn Avenue, Sioux Falls, SD 57106 ihg.com	
SpringHill Suites by Marriott	24
4304 W Empire Place, Sioux Falls, SD 57106 marriott.com	
Homewood Suites by Hilton Sioux Falls	26
3260 W Avera Drive, Sioux Falls, SD 57108 hilton.com	
Holiday Inn Sioux Falls-City Centre	28
100 West 8th St., Sioux Falls, SD 57104 ihg.com	
Courtyard by Marriott Sioux Falls	28
4300 W Empire Place, Sioux Falls, SD 57106 marriott.com	
Hotel on Philips	29
100 North Phillips Avenue, Sioux Falls, SD 57104 hotelonphilips.com	
Hilton Garden Inn Sioux Falls Downtown	29
201 E. 8th Street, Sioux Falls, SD 57103 hilton.com	
Hilton Garden Inn Sioux Falls South	29
5300 South Grand Circle, Sioux Falls, SD 57108 hilton.com	
ROSENBAUER	
Rosenbauer South Dakota	
100 3rd St, Lyons, SD 57041	

DINING

Distance from Plant - Minutes

DINE-IN

CROOKS 9

Wooden Nickle 9

300 N West Ave, Crooks, SD 57020

Lunch Thyme Sandwich Shop 9

407 N West Ave, Crooks, SD 57020

COLTON 10

Tjz Bar and Restaurant 10

311 E 4th St, Colton, SD 57018

tjzcoltonbar.com

HARTFORD 14

Pizza Ranch 13

20 SD-38, Hartford, SD 57033

pizzaranch.com

The Goat Bar and Grill 14

W, 116 SD-38, Hartford, SD 57033

Hartford Steakhouse - Evening Option 14

709 N Mundt Ave, Hartford, SD 57033

If you would like to go to the Hartford Steakhouse, Nicole Wolf at the front desk can make you a reservation or you can call to make your own. Reservations are not required but can help ensure prompt seating. They also have the Rosenbauer corner that features a menu and firetruck décor. They do have limited hours of 5-8pm.

SIOUX FALLS 27

Tinner's Public House (North) 17

4305 W 61st St N, Sioux Falls, SD 57107

tinnerpublichouse.com

Breakfast Options

Maple Street Café - Best Western Plus Ramkota Hotel 20

3200 W Maple St, Sioux Falls, SD 57107

Cracker Barrel Old Country Store 23

2409 S Shirley Ave, Sioux Falls, SD 57106

crackerbarrel.com

Original Pancake House	27
2715 W 41st St, Sioux Falls, SD 57105 originalpancakehousesiouxfalls.com	
Phillips Avenue Diner	29
121 S Phillips Ave, Sioux Falls, SD 57104 phillipsavenuediner.com	
Evening Options	
Blue Rock Bar & Grill	20
4021 Bobhalla Dr, Sioux Falls, SD 57107 bluerockbarandgrill.com	
T.C.'s Referee Sports Bar	23
5322 26th St, Sioux Falls, SD 57106 tcreferee.com	
Gateway Casino & Lounge	23
3408 S Gateway Blvd, Sioux Falls, SD 57106 gatewaybargrill.com	
Morrie's Steakhouse	24
2507 S Shirley Ave, Sioux Falls, SD 57109 morriessteakhouse.com	
Carnaval Brazilian Grill	24
2401 S Carolyn Ave, Sioux Falls, SD 57106 afestivalofmeat.com	
ROAM Kitchen + Bar	25
4525 W Empire Pl, Sioux Falls, SD 57106 roamkitchen.com	
Minervas Restaurant	28
301 S Phillips Ave, Sioux Falls, SD 57104 minervas.net	
Crawford's	28
214 S Phillips Ave, Sioux Falls, SD 57104 crawfordssf.com	
Maribella Ristorante	28
360 S Main Ave, Sioux Falls, SD 57104 ciaomaribella.com	

CRAVE American Kitchen & Sushi Bar - Hilton Garden Inn Sioux Falls Downtown	29
201 E 8th St, Sioux Falls, SD 57103 cravesiouxfalls.com	
Blarney Stone Pub	29
333 S Phillips Ave, Sioux Falls, SD 57104 blarneyirishpub.com	
MacKenzie River Pizza, Grill & Pub	29
236 S Main Ave, Sioux Falls, SD 57104 mackenzieriverpizza.com	
La Plaza Fiesta	32
521 W 85th St, Sioux Falls, SD 57108 laplazafiestasd.com	
There are several other great places in Sioux Falls, if you are looking for something more specific, please reach out to Nicole Wolf for suggestions. Reservations can also be made at several of these restaurants, if you would like assistance, please reach out to Nicole Wolf (rsdfrontdesk@rosenbaueramerica.com)	
LARCHWOOD	45
Grand Falls Casino & Golf Resort	40
1415 Grand Falls Blvd, Larchwood, IA 51241 grandfallscasinoresort.com	
RECREATION	
Great Shots	19
2505 W Benson Rd, Sioux Falls, SD 57107 Golf, Food and Fun	
South Dakota Military Heritage Alliance, Inc.	22
1600 W Russell St, Sioux Falls, SD 57104 Great Military and First Responder Organization. With a Grill, Bar, Family Room and Gun Range, great place to check out and support. There are some opportunities for concerts while you are visting.	
Denny Sanford PREMIER Center	22
1021 N W Ave, Sioux Falls, SD 57104 Hockey, IFL, Concerts and other sports/community events	

The Empire Mall	24
5000 W Empire Mall, Sioux Falls, SD 57106	
Great Bear Ski Valley	25
5901 E Rice St, Sioux Falls, SD 57110	
Ski area with downhill & cross-country trails, a tubing park with its own lift & summer hiking.	
Scheels Sporting Goods	28
2101 W 41st St Unit 25a, Sioux Falls, SD 57105	
The Pinball Room	29
2111 S Minnesota Ave Suite B, Sioux Falls, SD 57105	
Falls Park	29
131 E Falls Park Dr, Sioux Falls, SD 57104	
Falls Park is a public park in north central Sioux Falls, South Dakota, surrounding the city's waterfalls. The park includes a cafe, an observation tower, and the remains of an old mill. The park comprises over 128 acres just north of downtown, along the Big Sioux River.	
Grand Falls Casino & Golf Resort	40
1415 Grand Falls Blvd, Larchwood, IA 51241	